

To Whom It May Concern:

We want to recognize the excellent work Trident Technology Solutions continues to provide Square One Bank. When we moved into the American Tobacco Historic District, we needed a complete business communications solution including: structured cabling services, wireless networking, telecommunications and a phone system that could support all our sites. We needed an experienced and knowledgeable company to provide these services and most importantly do so in an accelerated timeframe.

We began moving into our temporary space at American Tobacco on July 5<sup>th</sup>, in order to meet our expedited timeframe Trident worked over the 4<sup>th</sup> of July weekend to provide our structured cabling services. Trident also provided and installed a state of the art ShoreTel Voice over IP phone system and a wireless network in all our locations (Durham, NC; Palo Alto, CA; San Diego, CA; Austin, TX; Seattle, WA; Boston, MA; Pinehurst, NC). In addition, Trident has consulted and assisted us with all our Telecommunications services. We're in the process of building out our permanent headquarters at American Tobacco and Trident is the one vendor that has remained ahead of schedule. From the beginning, Trident has always met or exceeded our deadlines and expectations.

Trident goes above and beyond when it comes to customer service and always makes us feel like their top priority. They provide us with peace of mind by maintaining and supporting our communications network which has minimized problems, maximized uptime and increased our efficiency.

Trident Technology Solutions has become part of our Team and we know as we grow they will be there to assist us with all of our business communications requirements. We look forward to a long and rewarding relationship with Trident Technology Solutions.

Sincerely,

Rick Edwards  
CFO  
Square One Bank